

**Phrases for Building Bridges:  
A Pro-Social Development Tool**

From Jeff Schmitt & Phil Brown

*Thank  
you.*

I trust your  
judgment.

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*I don't  
know.*

*Tell  
me more.*

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What I hear  
you saying is...

*I'm on it.*

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How else can  
I help you?

*I've got  
your back.*

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*My pleasure.*

What if?

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*Let me play  
devil's advocate  
for a moment.*

Let me  
think  
about that.

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*Well done.*

*You're  
right.*

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I understand.

*It's okay.*



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You can  
do it.

Take  
your time.

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You've  
got it.

*Excellent work,  
I knew  
you could.*

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*Let me know  
what you need.*

I'm right here  
if you  
need me.

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Rip it off  
like a bandage.



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